

Protection of your data

General Data Protection Regulation

Your personal data is handled by STATEC, Bâtiment Twist, 12, Boulevard du Jazz, L-4370 Belvaux, e-mail: tour@statec.etat.lu. STATEC is the administration responsible for the project. T.I.P. Marktforschung is hosting the online questionnaire and is doing the hotline on behalf of STATEC as its sub-contractor. STATEC is an administration under the authority of the Ministry of Economics. Nevertheless, it is scientifically and professionally independent, i.e. that STATEC sets its work plan in conformity to the national and European statistical legislation, and generates and disseminates its data in complete neutrality.

The processing is legal in the sense of Data Protection Regulation (EU) 2016/679, because it is necessary for the performance of a task carried out in the public interest. It is subject to STATEC's tasks, as described in the law of 10 July 2011 on the organization of the National Institute for Statistics and Economic Studies. Your personal data will be permanently deleted, at the latest 2 years after the collection.

Your personal information will be kept strictly confidential. All the information collected by STATEC will be used only for statistical purposes and will not be distributed or disclosed in any way. Any STATEC employee or mandatory breaking statistical confidentiality will be subject to prosecution under the law. The STATEC has also taken various measures to guaranty the protection of your data, such as an optimized information technology and limited access to personal data for STATEC employees and mandatories.

Aim of the study

The survey aims to collect data on the tourism behavior of the population of Luxembourg and distinguishes between professional and private purposes. The questions refer to business and leisure trips with or without overnight stays, during the quarter prior the survey.

Mandatory participation

According to the law of 10 July 2011 on the organization of statistics and economic studies, the participation in this survey is mandatory. Any failure to respond or intentional provision of wrong information may lead to a financial penalty. This legal provision aims to contribute to the quality of the statistics produced, by allowing STATEC to collect reliable data, which adequately represent the resident population.

Whom to contact if you have questions about data protection?

You may contact the STATEC Data Protection Officer, by letter: DPO, STATEC, B.P. 10, L-4401 Belvaux, by email: dpo@statec.etat.lu or by phone (+352 247-84383). She will be pleased to inform you of your rights according to Articles 15 to 21 of the General Data Protection Regulation (EU) 2016/679, namely the right of access to your data, their rectification or erasure, the rights to restriction of processing or objection to treatment, and finally the right to portability of data. You may also lodge a complaint with the National Commission for Data Protection by letter: CNPD 15, Boulevard du Jazz L-4370 Belvaux or online: https://cnpd.public.lu/de/particuliers/faire-valoir/formulaire-plainte.html